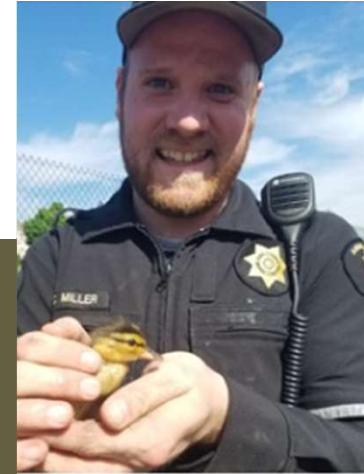


Strategic Advisory Council

June 9, 2023

The meeting will begin shortly.



Welcome & Introductions

Megan Clarke

King County Chief Information Officer



King County SAC Members



Dow Constantine
King County
Executive SAC Chair



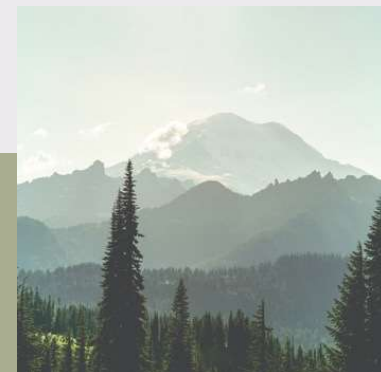
Dave Upthegrove
King County
Council Chair



Dwight Dively
King County
Chief Operating Officer



Megan Clarke
King County
Chief Information Officer



Internal SAC Members



Patti Cole-Tindall
King County Sheriff



Matthew York
King County District Court
Chief Presiding Judge



Leesa Manion
King County
Prosecuting Attorney



Patrick Oishi
King County Superior
Court Chief Presiding
Judge



John A. Wilson
King County
Assessor



Julie Wise
Director, Elections



TBD
King County Council

Private & Public Sector SAC Members



Michael Mattmiller
Microsoft
Senior Director, State
Government Affairs



Gretchen Peri
Slalom
Managing Director



Bill Kehoe
State of Washington
CIO



Gary Leaf
King County Housing Authority
CIO



Mark Ronaldson
Amazon Web Services
Senior Sales Manager



Viggo Forde
Snohomish County
CIO



Jason Weiss
Sound Transit
CIO

“

People fail to get along because they fear each other; they fear each other because they don't know each other; they don't know each other because they have not communicated with each other.

Martin Luther King, Jr.



Today's Agenda

9:00 am	Meeting Begins
9:05 am	Welcome and Introductions
9:15 am	Opening Remarks
9:25 am	Recap of October 2022 Meeting
9:30 am	Technology Awards
9:45 am	Updates on Strategies SAC Endorsed in Oct 2022
9:55 am	Strategic Information Technology (IT) Plan 2024-2027
10:50 am	Final Comments
11:00 pm	Adjourn



Opening Remarks

Dwight Dively
Chief Operating Officer



Priorities

- 2023–24 Budget, Transitional Budget in 2025
- Importance of IT
- Next Strategic Information Technology Plan 2024-2027:
 - Work is underway
 - SAC Endorsement - later this year



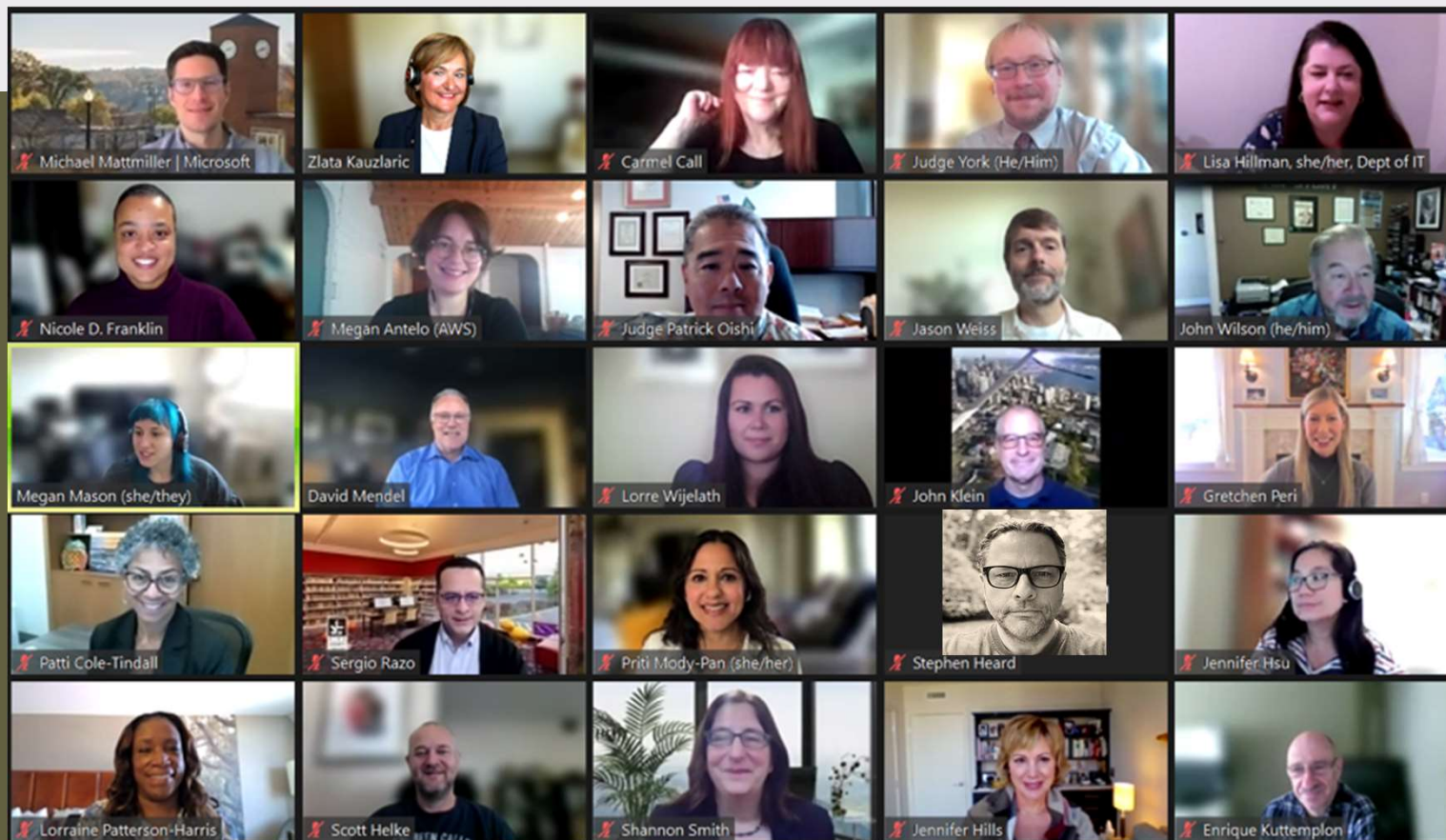
Recap of October 2022 Meeting

Zlata Kauzlaric


IT Governance Manager



October 14, 2022 SAC Meeting






October 2022 Topics



Data Governance

Stephen Heard & Priti Mody-Pan



Information Security & Privacy

Lorre Wijelath
Interim Chief Information Security & Privacy Officer



Strategic Technology Plan for 2024–2027

John Klein
Strategic Technology Planning Manager

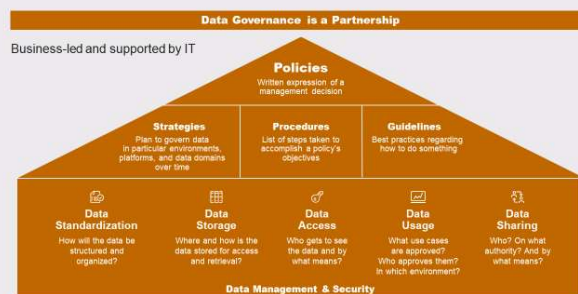


Data Governance

Strategic Outcomes

1. Set the countywide data policies
2. Resolve issues around data ownership, access and usage
3. Inventory, organize, and curate all the county's data assets
4. Establish consistent data governance throughout all county agencies and departments, including roles and responsibilities
5. Intentionally practice programmatic, ongoing data management and stewardship - everyone has a role

Data Governance Framework



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Data Governance Structure



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SAC Action

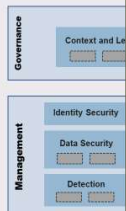
Endorsed the proposed data governance strategy (objectives, framework, and structure).

Endorsed prioritization of investments for data governance implementation.

Information Security and Privacy

IS&P Strategy is in Place

Based on industry best practices for governance and management: 278 objectives over 32 focus areas



Progress on Strategy

2019 Assessment

April 2022 Assessment



Opportunities

Faster strategy adoption with agency/department technology decision makers by:

- Unifying separate and diverse technology environments
- Breaking the siloed mindset
- Strengthen true and perceived advantages to agency/department 'ownership'
- Overcoming the lack of trust

Proposed Strategy Approach

Increase the speed of presented strategy adoption with all County agencies/departments

SAC Action

Endorsed the approach for the County agencies to work together thoughtfully and collaboratively to decrease our overall security threat environment; and to work together to mature King County security environment.

Endorsed that KCIT make investments in Security & Privacy a priority.

Strategic Technology Plan for 2024–2027

SITP 2024-2027 Early Direction

Your Early Advice

- Initial SAC strategic IT direction for KC from pre-meeting survey:
 - Identity, Security and Privacy
 - Leveraging technology to connect those in need with services available
 - Seamless navigation of government services

Additional time to enter your advice

- Link to Survey: <https://forms.office.com/g/7REUETpVZM>
- Survey will close at end of October
- Those who have already responded can add more strategic focus areas



SITP 2024-2027 Next Steps

Timeline

- Sub-committee work to evolve initial advice
- Spring '23 – Present subcommittee work for review/feedback
- Fall '23 – Endorse draft SITP Strategies
- 12/31/23 – Transmittal package from Executive to Council

Outcome from this meeting:

- Initial advice shared with all SAC members
- Collect any additional advice / direction
- Form SAC volunteer advisory subcommittee to further develop that advice
 - Commitment: Two 1-hour meetings before next SAC meeting
- Report out at next SAC meeting

SAC Discussion and Action

Provided input on the most important strategies for the next plan.

Asked to Volunteer to participate on the Strategic IT Plan sub team.

Technology Awards

David Mendel

Deputy County Chief Information Officer



Award Nominated Projects

Elections

- Text and Email Ballot Alerts

Prosecuting Attorney Office

- CJIS Data Hub with Esri Enterprise

King County Information Technology

- 2021 Aerials Project
- Enhanced Wireless Public Health
- Mass Vaccination Scheduling & Tracking
- Puget Sound Emergency Radio Network



Connected Communities



King County

Technology Achievement Award

Connected Communities

PRESENTED TO:

Elections Text and Email Ballot Alerts

King County Elections

For the successful implementation of voting ballot alerts including text messaging and email notification for over 10,000 King County subscribers in five languages.

Awarded by King County Information Technology Governance

STRATEGIC ADVISORY COUNCIL

June 9th, 2023.



Technology Achievement Award

Connected Communities

PRESENTED TO:

Elections Text and Email Ballot Alerts

King County Elections

Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.

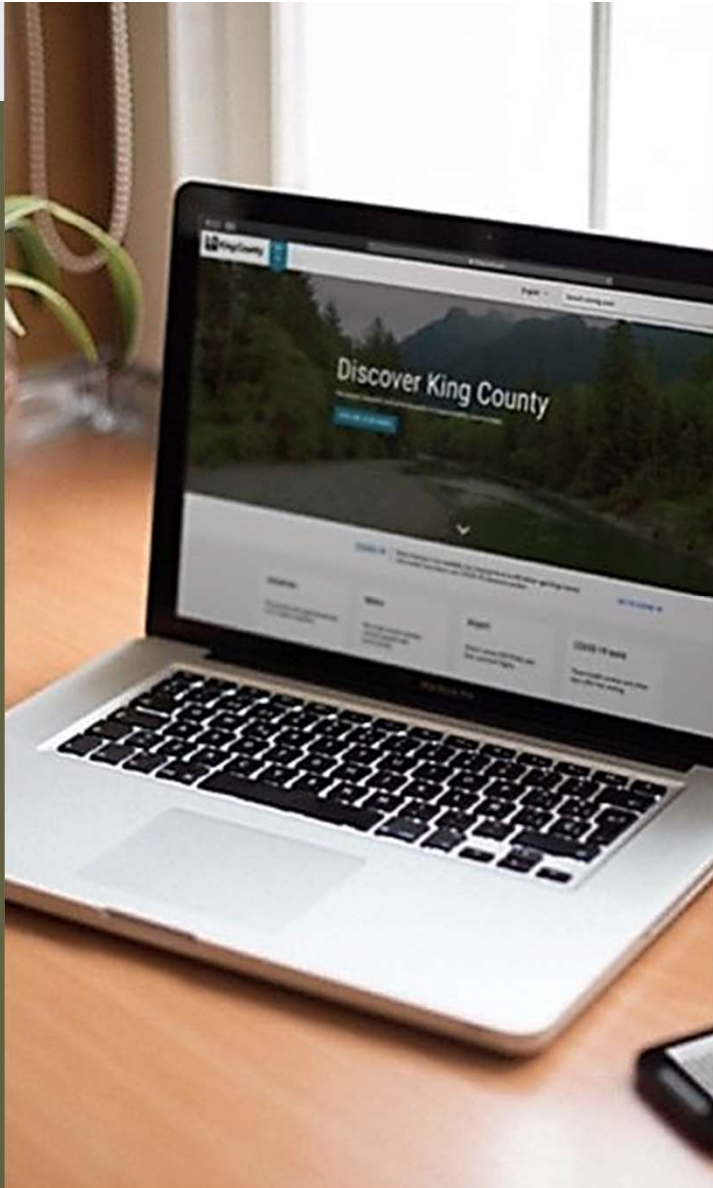


Thank You

For the successful implementation of voting ballot alters including text messaging and email notification for over 10,000 King County subscribers in five languages.

Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.



Connected Data



King County

Technology Achievement Award

Connected Data

PRESENTED TO:

CJIS Data Hub with ESRI Enterprise

Prosecuting Attorney Office

For the successful delivery of the Criminal Justice data hub which leverages GIS data, mapping and spatial analysis tools for reporting. This further advances race, equity, and social justice work of the PAO.

Awarded by King County Information Technology Governance

STRATEGIC ADVISORY COUNCIL

June 9th, 2023.



Technology Achievement Award

Connected Data

PRESENTED TO:

**CJIS Data Hub with
ESRI Enterprise**

Prosecuting Attorney Office

Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.



King County

Thank You

For the successful delivery of the Criminal Justice data hub which leverages GIS data, mapping and spatial analysis tools for reporting. This further advances race, equity, and social justice work of the PAO.

Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.



Connected Government



King County

Technology Achievement Award

Connected Government

PRESENTED TO:

Puget Sound Emergency Radio Network (PSERN)

King County Information Technology

For the significant progress in implementing a new, expanded and improved digital emergency public safety radio system for dispatching and communications between fire, law enforcement, other first responders, and general government.

Awarded by King County Information Technology Governance

STRATEGIC ADVISORY COUNCIL

June 9th, 2023.



Technology Achievement Award

Connected Government

PRESENTED TO:

**Puget Sound Emergency
Radio Network (PSERN)**

King County Information
Technology

Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.



Thank You

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Awarded by King County Information
Technology Governance

STRATEGIC ADVISORY COUNCIL
June 9th, 2023.

Today's Topics

1. Endorsed Strategies
2. King County IT Strategic Plan

Megan Clarke

King County Chief Information Officer



Oct 2022 Endorsed Strategies

1. Active Directory
2. Data Governance



King County IT Strategic Plan

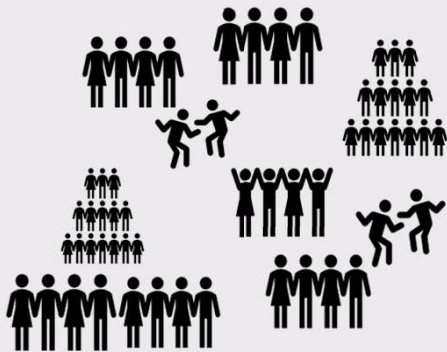
Update

1. Timing of my Arrival
2. Context - Strategic Planning Philosophy
3. Recap of Efforts Since March
4. Moving Forward
5. Q&A



Philosophy for Enterprise IT Strategic Planning

To Agencies: What are you planning for 2024-28?



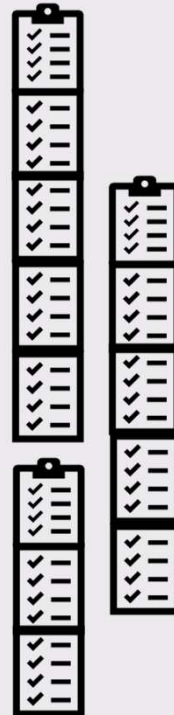
Internally: What are our responsibilities for 2024-27?



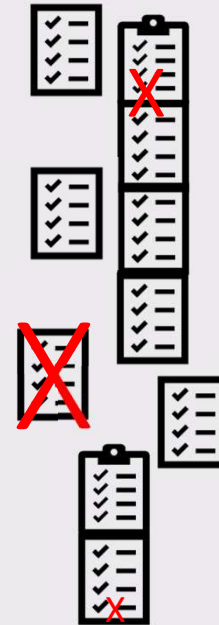
Stuff!



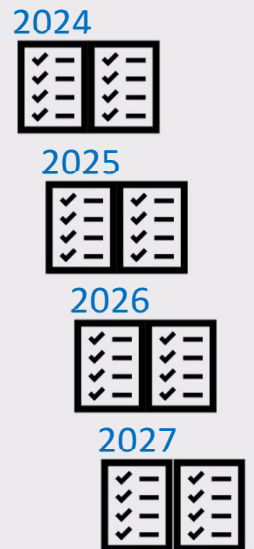
Where does IT come-in?
Where are synergies,
enterprise opportunities,
partner possibilities, etc.?



Uh oh. Way too much.
Prioritize.
Schedule.



Voila!
The Strategic Plan



Challenges to the Voila

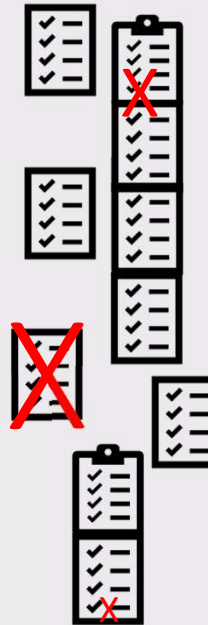
Multiple Agencies with Diverse Offerings.

Consistent Alignment to King County's Strategic Plan.

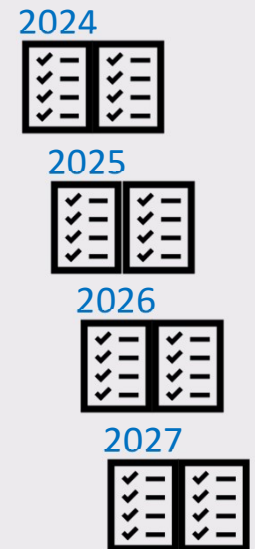
The good of the many.



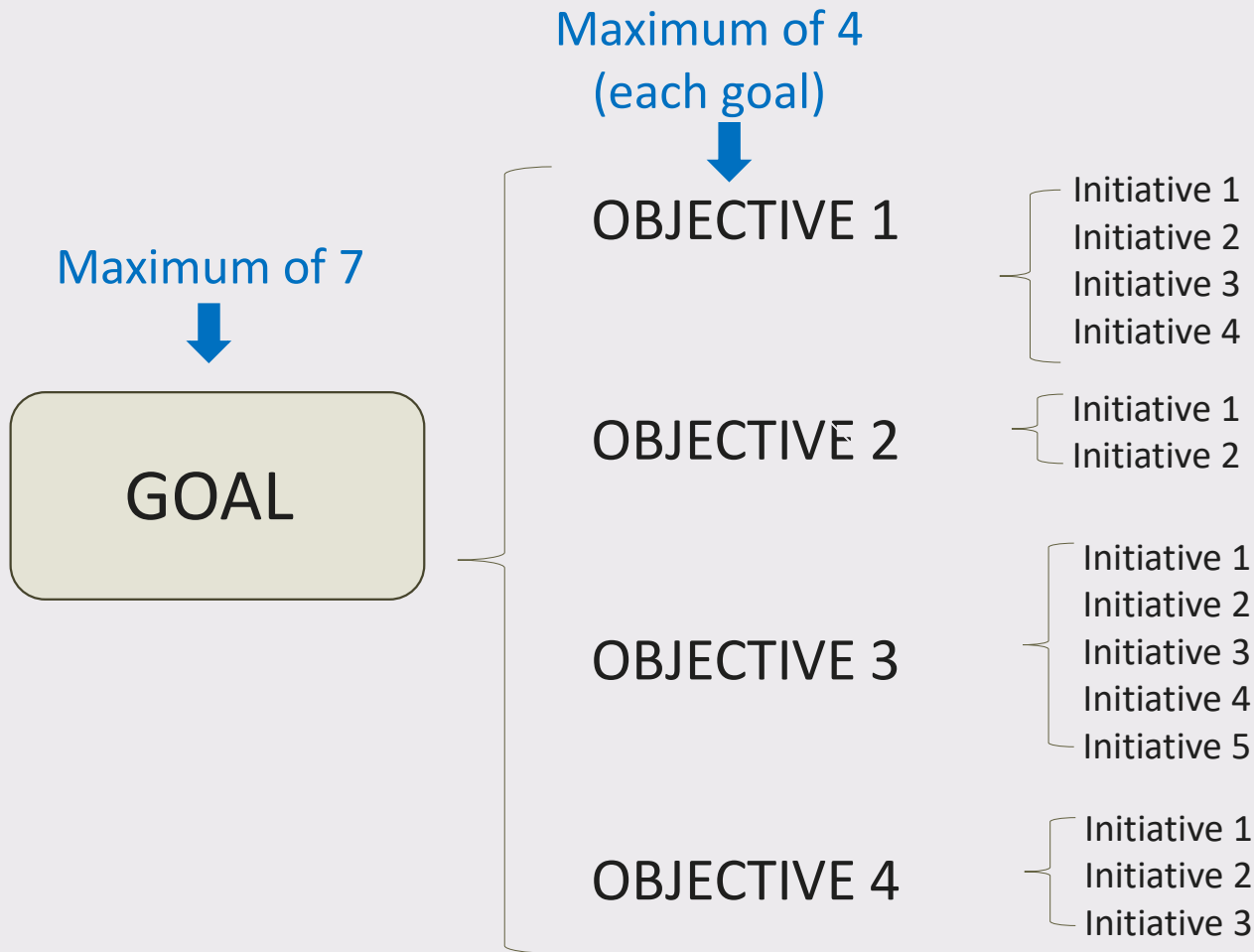
Uh oh. Way too much.
Prioritize.
Schedule.



Voila!
The Strategic Plan



Key Parts to the Enterprise IT Strategic Plan



For manageability as well as the sanity of all, be strategic, deliberate, and intentional with initiatives.

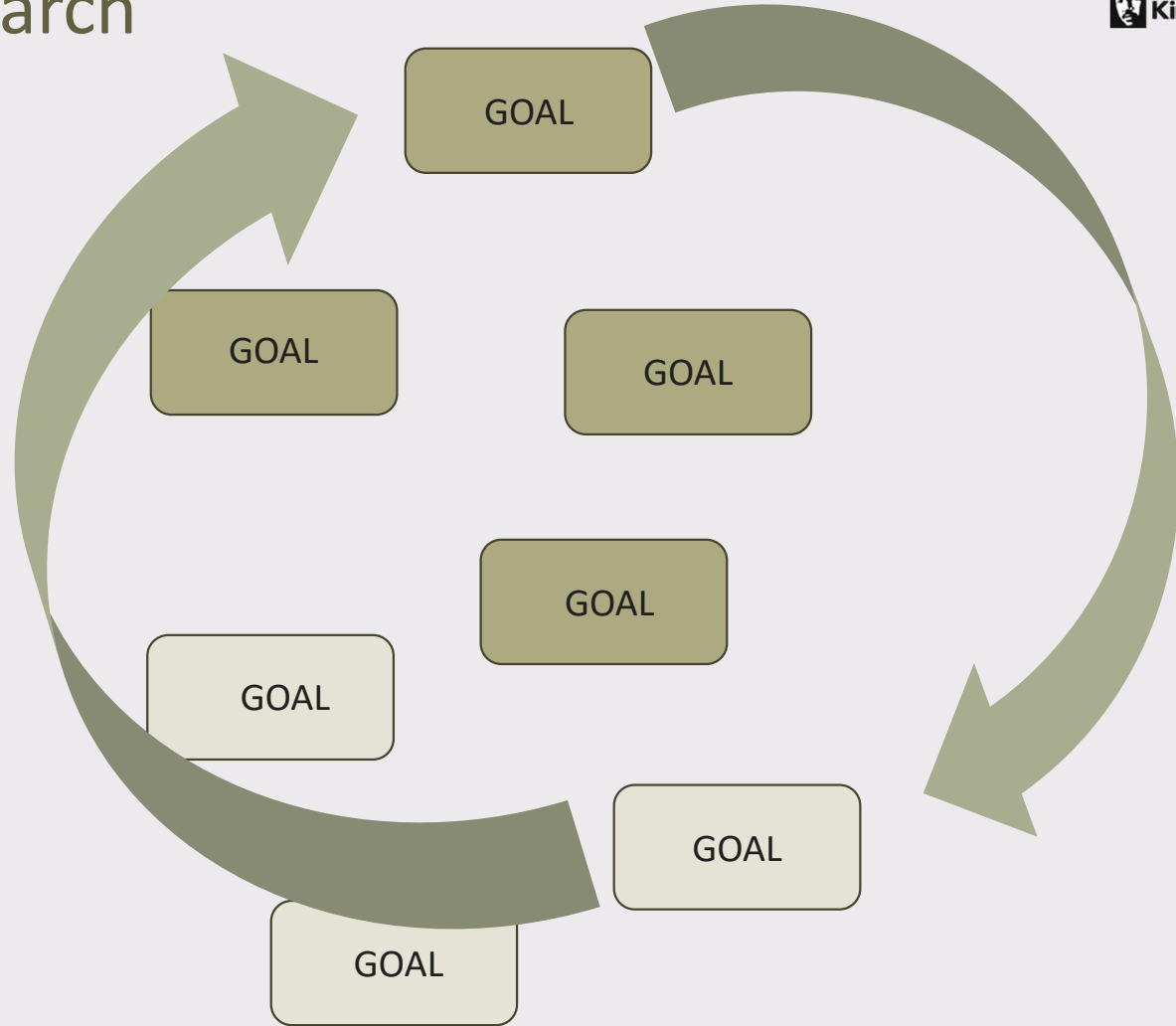
Our Process Since March

Leveraging:

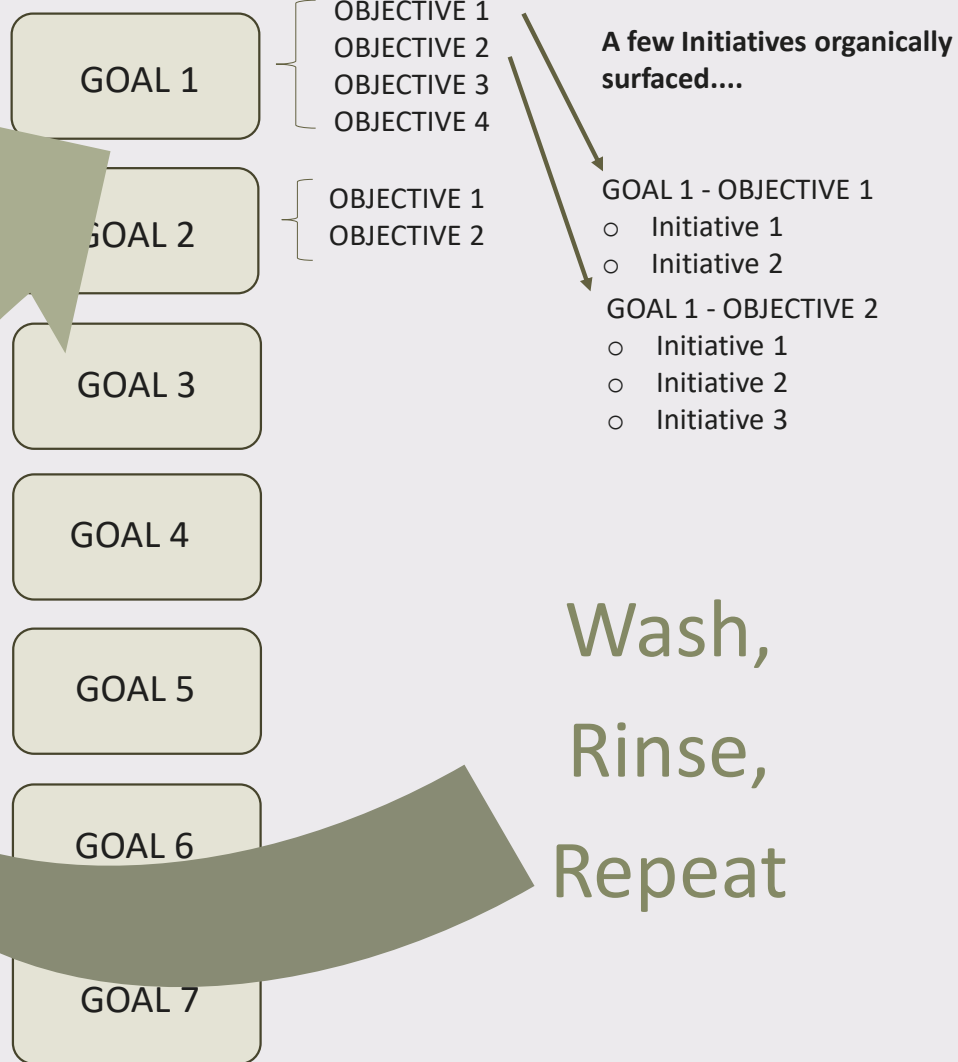
- SAC Work to Date

While Referencing:

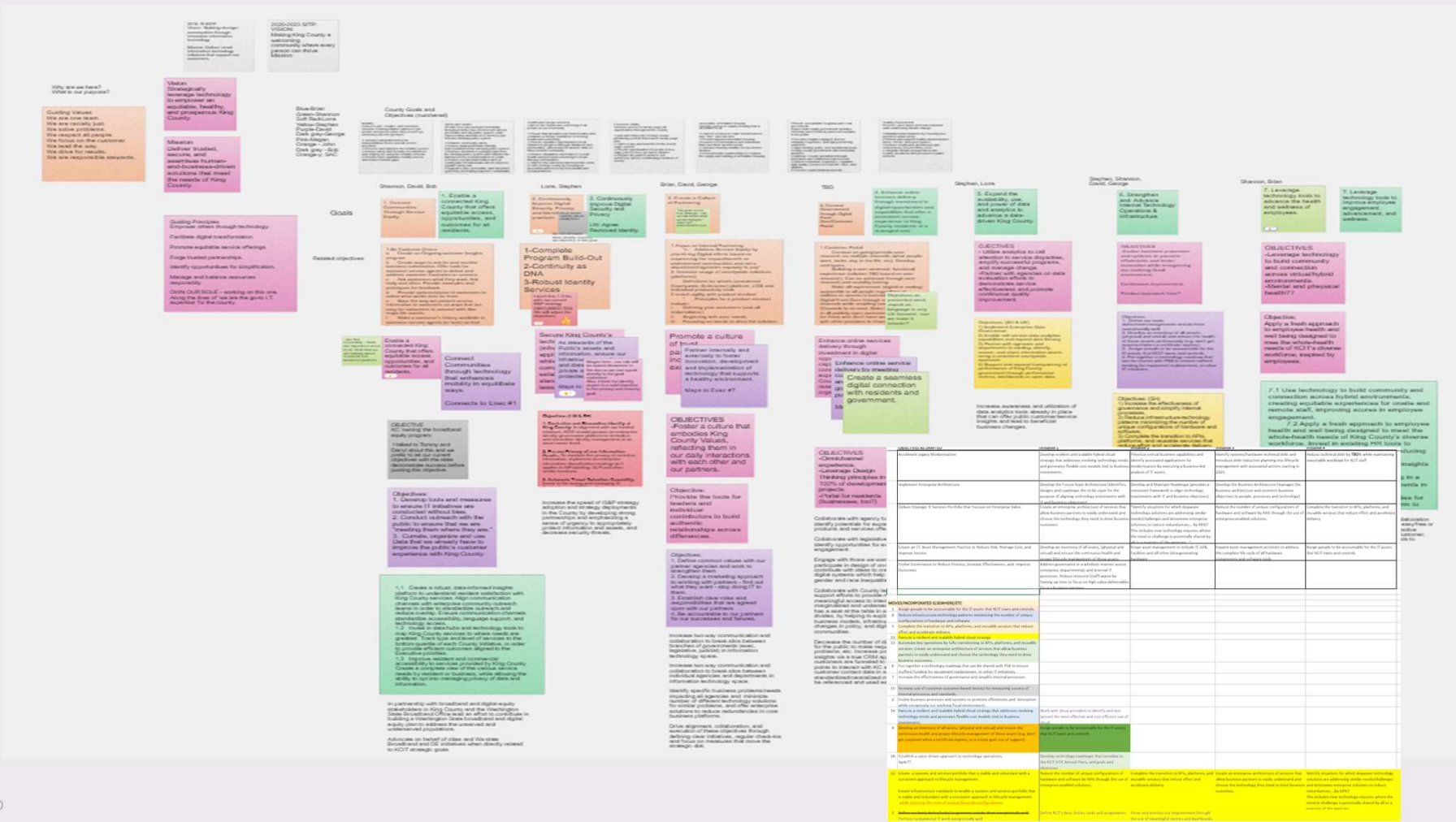
- BMC/TMB Input
- KC VALUES
- COUNTY GOALS
- KCIT Vision (draft)



Process



Snapshot of Our Collaborative Spaces



Process



We are here.



GOAL 1 - OBJECTIVE 1

- Initiative 1
- Initiative 2

GOAL 1 - OBJECTIVE 2

- Initiative 1
- Initiative 2
- Initiative 3

NEXT...

GOAL 4 - OBJECTIVE 1

- Initiative 1

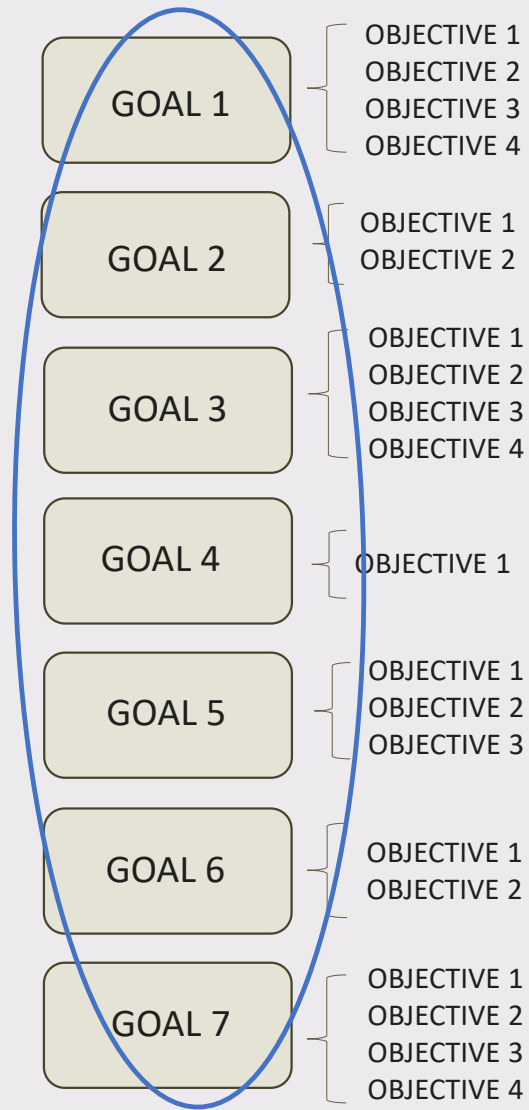
GOAL 5 - OBJECTIVE 3

- Initiative 1

GOAL 7 - OBJECTIVE 2

- Initiative 1

Process



We are here.



- GOAL 1 - OBJECTIVE 1
 - Initiative 1
 - Initiative 2
- GOAL 1 - OBJECTIVE 2
 - Initiative 1
 - Initiative 2
 - Initiative 3
- GOAL 4 - OBJECTIVE 1
 - Initiative 1
- GOAL 5 - OBJECTIVE 3
 - Initiative 1
- GOAL 7 - OBJECTIVE 2
 - Initiative 1

NEXT...

- Send GOALS and OBJECTIVES to SAC
- SAC Review, Discuss, and (hopefully) Endorse

Concurrently...

Process



We are here.

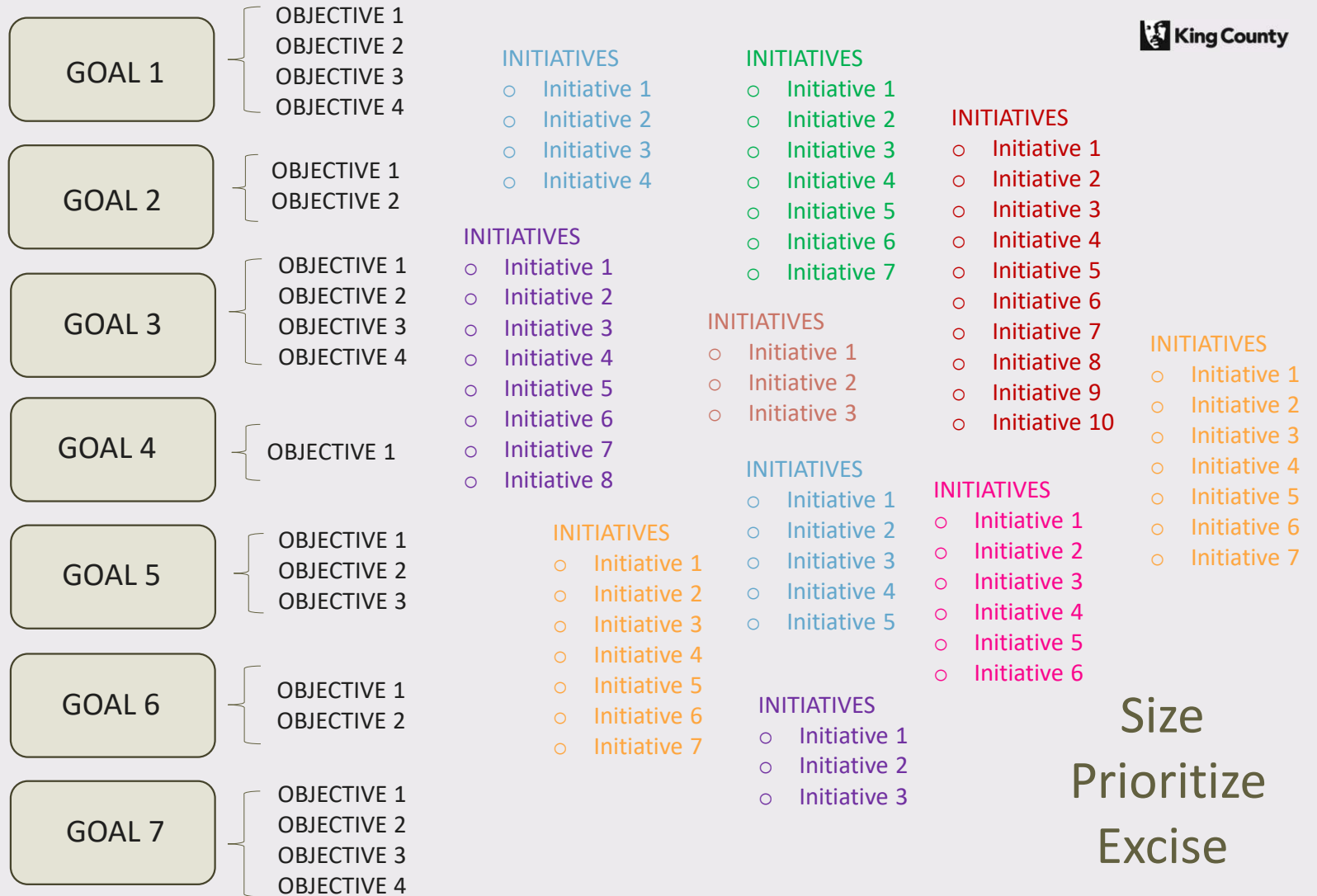


- GOAL 1 - OBJECTIVE 1
 - Initiative 1
 - Initiative 2
- GOAL 1 - OBJECTIVE 2
 - Initiative 1
 - Initiative 2
 - Initiative 3
- GOAL 4 - OBJECTIVE 1
 - Initiative 1
- GOAL 5 - OBJECTIVE 3
 - Initiative 1
- GOAL 7 - OBJECTIVE 2
 - Initiative 1

NEXT...

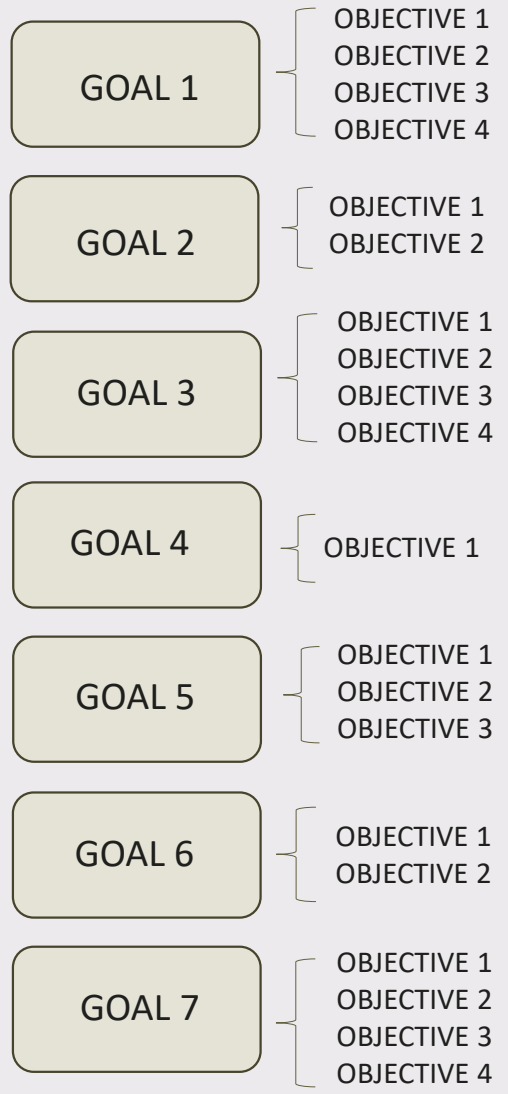
- KCIT to begin discussions with Agencies, Committees, Executive Leadership, etc. (community TBD)
 - Business Goals
 - Initiatives

Process



Size
Prioritize
Excise

Process



INITIATIVES

- Initiative 1
- Initiative 2
- Initiative 3
- Initiative 4
- Initiative 5
- Initiative 6
- Initiative 7
- Initiative 8
- Initiative 9
- Initiative 10
- Initiative 11
- Initiative 12
- Initiative 13
- Initiative 14
- Initiative 15
- Initiative 16
- Initiative 17
- Initiative 18
- Initiative 19
- Initiative 20
- Initiative 21
- Initiative 22
- Initiative 23
- Initiative 24
- Initiative 25
- Etc.

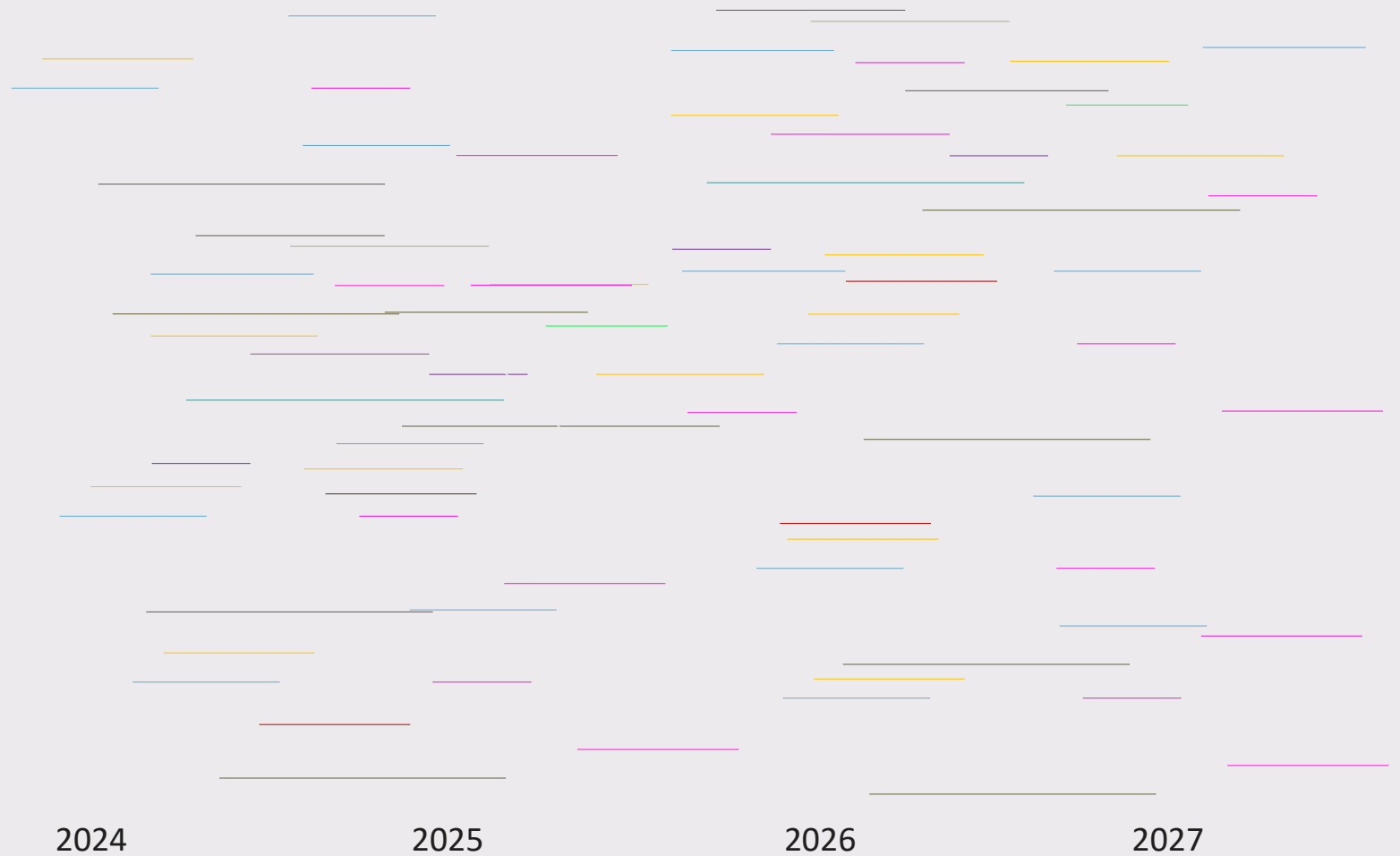
Roadmap the Work



The Strategic Plan

WHAT
WHEN
WHY

Flexible to
Accommodate
Unforeseen
Changes





SAC Discussion

Questions/Thoughts?

Next Steps

Final Remarks

Megan Clarke





Thank You!

#KCSAC2023

