

WHAT TO DO IN AN EMERGENCY



1 DIAL 9-1-1

Dial the numbers 9-1-1 into any phone.



2 IDENTIFY THE EMERGENCY

State clearly in English what type of help you need: police, fire or medical help.



3 ASK FOR AN INTERPRETER

If you need an interpreter, tell the call taker what language you speak in English.

Examples:

I need police, I speak Spanish.

I need medical help, I speak Spanish.

I need the fire department, I speak Spanish.



4 IDENTIFY THE LOCATION OF THE EMERGENCY

Knowing the location of the emergency is critical.

If you know the address, give it as soon as you are able. If you don't know the address look for street signs, landmarks or mile markers.

Home Address: _____

Need further assistance? If you are deaf, hard of hearing or have speech disabilities, call takers are trained to use TTY and relay services.

NON-EMERGENCY INFORMATION

Fill out the following and place on your refrigerator, near your phone, or somewhere that's easily accessible.

PERSONAL INFORMATION

Home address:

Phone number:

Phone number:

Phone number:

Emergency contact name:

Emergency contact number:

NON-EMERGENCY NUMBERS

Police:

Fire:

Power:

Poison: 1-800-222-1222

IN THE EVENT OF AN EMERGENCY, THE OTHER SIDE OF THIS CARD HAS INSTRUCTIONS ON HOW TO DIAL 9-1-1.

For more information on calling 9-1-1, visit kingcounty.gov/911



King County

E-911 Program Office
206-477-4910 TTY Relay:711

This document is available in alternate formats upon request. 04/2018